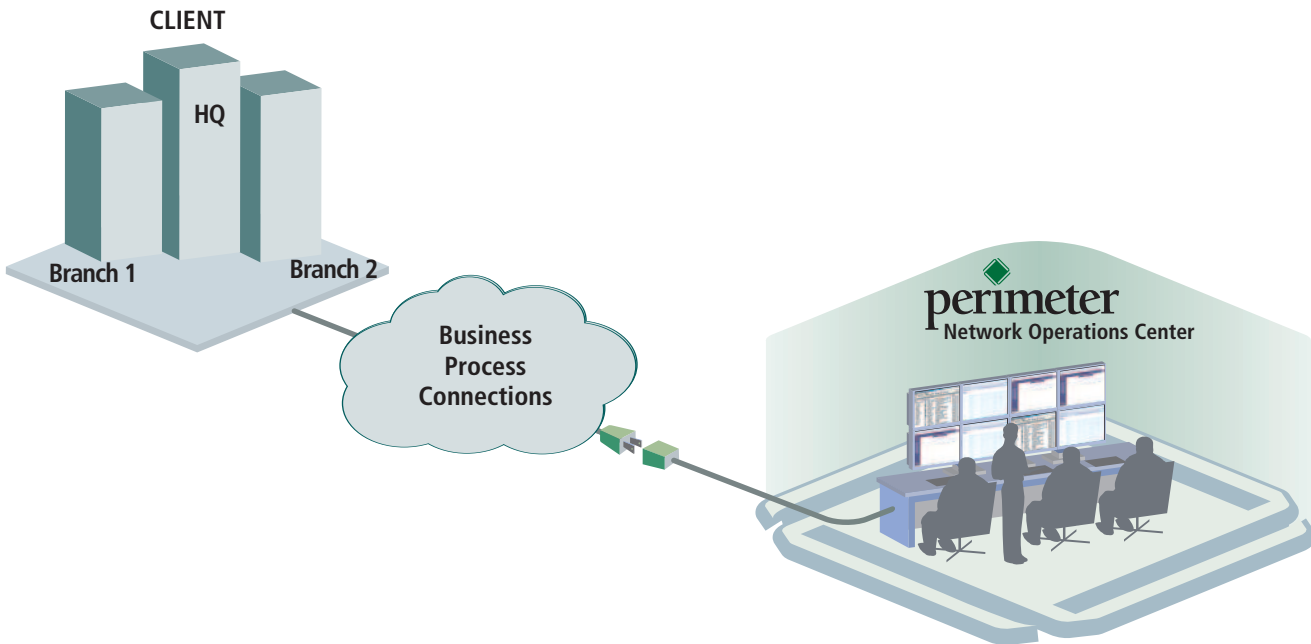


Business Process Networks Services

Service Overview

In today's fast-paced business world, a company's wide area network has become a strategic resource enabling the revenue-generating business processes that the company depends on to operate effectively and serve customers. The wide area network or WAN simply cannot be unavailable for any significant period of time because a company's customers, suppliers and employees are depending on it for creating and approving business transactions and communicating business-critical information. Perimeter's Business Process Networks (BPN) Services not only focus on the most strategic result – enabling continuous, real-time business processes - but also seek to balance the most important factors – availability, performance, security, and cost.



Service Highlights

Perimeter's BPN Services assume that your institution or business has an existing wide area network and that the effective management of that network is business-critical. For those reasons, our services start with a simple, cost-effective Availability Manager that will provide you with instant notification of a "down" condition on a router/circuit. Our Management & Monitoring service enables you to take a hands-off approach to network management of a router/circuit as Perimeter will take full responsibility for keeping the router/circuit "up", dispatching telco and router technicians as required, and maintaining the router configuration and managing the change control. Finally we will procure, deploy and manage "backup" connectivity and devices to support your business

continuity strategy, and we will document and implement a full Business Process Network design or redesign should you wish to fully

out-task the procurement, deployment and management of a segment of your WAN or your complete wide area network to Perimeter.

Key Features & Benefits

Feature	Benefit
Alerts on up/down ping/port check device/circuit	Institution is instantly notified of location outage
Viewpoint tracking of bandwidth & CPU/memory	Web browser access to device & circuit performance information and utilization
Self-service trouble ticket system	Institution can track problems using sophisticated system
24/7/365 Command Center	Expert technical assistance with network problems
Responsibility for telco interface	Institution free from administrative overhead associated with telcos



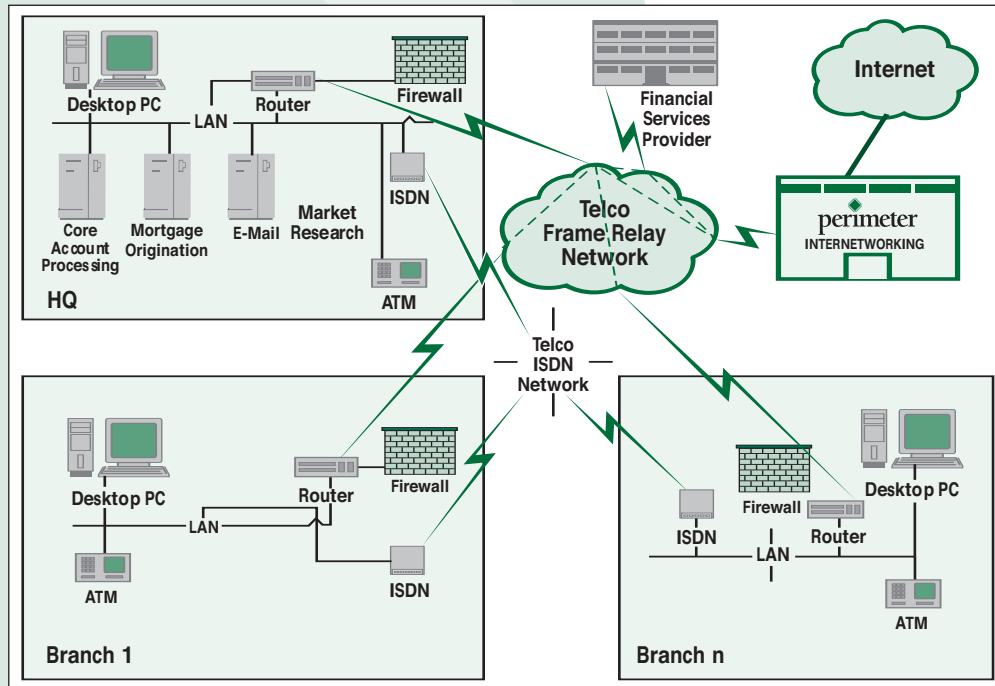
Problem Addressed

Perimeter's Business Process Networks Services allow an institution to deploy and maintain a secure, reliable wide area network that is cost-effective and compliant with federal and state regulations for network and information security. The following problems are addressed:

- Critical WAN locations that frequently report network outages and performance issues

- Lack of adequate staffing due to technical expertise or availability during non-business hours.
- Security and compliance issues due to the ever-changing regulatory environment and the lack of in house security expertise.
- High costs due to in house procurement, deployment, and management of a complex wide area network.

Workflow Diagram



Technical Overview

Perimeter's BPN Services are based on the company's experience managing complex wide area networks for almost a decade. Perimeter uses a combination of network management tools and technical expertise to provide simple but effective availability and performance monitoring services. Our 24/7/365 Command Center enables Perimeter to provide experienced network technicians and engineers to assist customers in resolving complex wide area network issues involving Telco Frame Relay, MPLS, Point-to-Point, ISDN circuits, VPN connections, and many varieties of WAN devices including routers and firewalls. The advanced trouble ticketing system can provide clients with a self-service problem tracking system and is used by Perimeter's multiple Command Centers to perform rigorous tracking and follow up on client issues. Clients can completely outsource the procurement, deployment, and maintenance of their wide area network to Perimeter, and today Perimeter manages over 3,000 devices in hundreds of networks in the U.S. as well as some international locations. Perimeter's focus on enabling a client's business processes via wide area network technology means that we apply our expertise in a way that is most efficient and cost effective for the client.



Perimeter's Performance Management reporting page in the Viewpoint portal showing bandwidth utilization.

Known Dependencies/Limitations

- Managed VPN services do not include circuit/device. Client is responsible for deploying circuit and device.
- ISDN Backup service includes usage/monthly testing. Perimeter provides full business continuity service for ISDN.

